

# Rules - Caring Hands Application Page 2

1. The **head of household** is interviewed and, if qualified, receives a Caring Hands ID card valid for up to one year for their household to receive food, clothing and housewares. The head of household must re-certify to receive service after the card's expiration date.
2. We serve households who reside in the North Sumter area - Wildwood, Oxford, Coleman or The Villages as shown by a valid **U.S. issued photo ID**. We don't serve Sumterville or Lake Panasoffkee areas.
3. We verify each household member by Social Security card. **All legal residents will be served.**
4. **Total income of all household members** must not exceed the guidelines on Page 1. You may belong to only one household. Limit: one Caring Hands ID card per household.
5. Your Caring Hands ID card and your valid photo ID permits service to only you on the second and fourth Tuesday every month until your card expires. The only way someone else may pick up your groceries is for you to complete our PERMISSION FORM allowing someone else to pick up your groceries for you. **No other permission slip will allow anyone to pick up your groceries.**
6. Smoking, improper conduct or bad language is not permitted. Our entire grounds are TOBACCO (including e-cigarettes), ALCOHOL and DRUG FREE.
7. No food or beverages may be brought into the buildings.
8. Only 1 family member per Client ID may enter each department or building. This limit helps us to provide better service. Leave your children outside with someone you designate. *You are responsible for supervising your minor children.* **Caring Hands does not provide child care.**
9. Food assistance is provided as equally as possible based on household size, but all clothing and housewares are provided on a first come, first served basis. Each client *may* receive up to six clothing items per month for each household member. **Do not ask us to provide items for persons not residing in your household.** Be considerate of others in need. All items are distributed without reservation.
10. Please follow the directions of our Caring Hands volunteers
11. Caring Hands has no public restrooms. Save a Lot and City Hall have the closest ones.
12. **We reserve the right to refuse assistance to any applicant and to revoke any person's authorization to receive services.**

I agree to the above outlined rules and guidelines. I am freely accepting a charitable donation of food, clothing and/or housewares from Caring Hands. I hereby relieve Caring Hands of all liability of any nature whatsoever and knowingly accept all products "AS IS" and at my own risk. I will bring any problems to the attention of Caring Hands office personnel for resolution.

Updated 12/18/2019

Date \_\_\_\_\_ Signature \_\_\_\_\_